

2025 Canadian
Report: How Work
Wellbeing Fuels
Performance

A Strategic Imperative for Sustained Success





Executive Summary

Today's talent is looking for more than just a paycheque. They want purpose, support, and the opportunity to thrive. Yet only 20% of employees say that they're truly thriving at work. This isn't just a statistic — it's a clear warning sign. When work wellbeing declines, stress increases, people leave, and performance suffers.

But the inverse is also true: When organizations invest in work wellbeing, they unlock higher performance, stronger retention, and greater adaptability. Indeed empowers companies to turn work wellbeing into a competitive advantage.



Workers' expectations have evolved, with 42% of people reporting their expectations are higher than just last year, and with Gen Z showing an even bigger increase.



Worker wellbeing remains low. Just 1 out of 5 survey respondents are thriving at work.¹



Wellbeing & adaptability to Al are connected. Employees at companies that prioritize wellbeing are more likely to be adaptable to Al vs. those that don't (69% vs. 40%).²



In an Oxford analysis, a simulated portfolio of the top 100 publicly traded companies with high Work Wellbeing Scores on Indeed outperform stock market benchmarks.



People with high wellbeing achieve goals at work 1.5x more often than those with low wellbeing.



Taking action: Measure, communicate, and invest in the top three drivers of work wellbeing: energy, belonging, and inclusion.

Indeed Work Wellbeing Report, based on a commissioned survey (n=1,605 CA adults), conducted by Forrester Consulting, 2025.

Note: Thriving or high wellbeing is defined as answering a 4 or 5 across all four work wellbeing indicators (happiness, purpose, satisfaction, stress-free). Respondents rated agreement on a 5-point scale where 5 = Strongly agree, 1 = Strongly disagree.

Note: High adaptability is defined as having a score of 3.5+ on a composite scale that averages ratings from 1 to 5 given to different statements related to adaptability to Al.

Report Topics

1.

The Rise of Work Wellbeing

2

A Wake-Up Call: Only 1 in 5 Are Thriving 3.

Power
Performance
& Al
Adaptability

4

Work
Wellbeing
Attracts Talent

5.

Summary & Taking Action

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Work Wellbeing Report, based on a commissioned survey (n=1,605 CA adults), conducted by Forrester Consulting, 2025. Additional methodology details can be found in the <u>appendix</u>.

Context

Defining work wellbeing

With guidance from leading happiness and wellbeing experts, we measure work wellbeing through four key indicators: happiness, satisfaction, purpose, and stress.

"A composite of these four items is the perfect holistic measure of employee wellbeing. This approach aligns with how policy-makers and statistical agencies across the OECD measure varying dimensions of general wellbeing."



Dr. Jan-Emmanuel De NeveProfessor of Economics & Behavioral Science,

Director of the Wellbeing Research Centre at the University of Oxford



Positive Affect

Happiness

"I feel happy at work, most of the time"



Evaluative Wellbeing

Satisfaction

"I feel completely satisfied with my work"



Eudaimonic Happiness

Purpose

"My work has a clear sense of purpose"



Negative Affect

Stress

"I feel stressed at work, most of the time"



This is bigger than employee experience. This is about staying competitive in the market, staying ahead in AI, and staying in business."



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01The Rise of Work
Wellbeing

Today's talent craves more than just a paycheque; they're driven by an optimism that happiness at work is possible for them.



agree that work can provide more than a paycheque



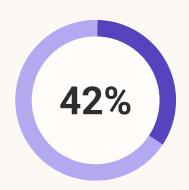
report it's important to find companies that care about how you feel



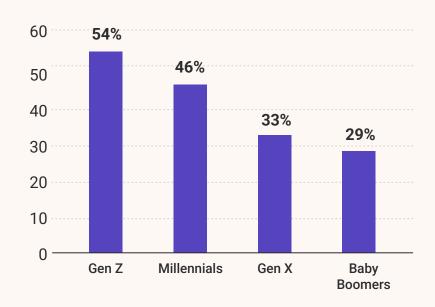
believe it's possible for people to be happy at work, most of the time

A Lasting Shift

Even in an employer-dominated market, job seekers' expectations are still rising, signalling people's expectations for work wellbeing are resistant to market dynamics.



of people report their work wellbeing expectations are higher than they were just one year ago

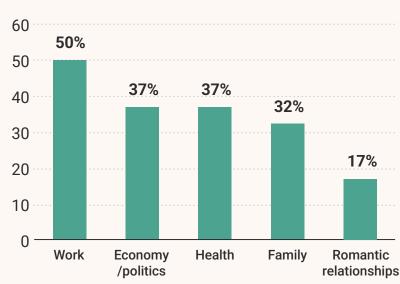


And for good reason.

Work is still the #1

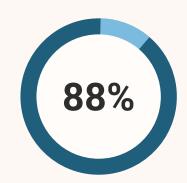
stressor for people on a
daily basis, despite
heightened economic
and political conditions.

Top Life Stressors (select up to 3)



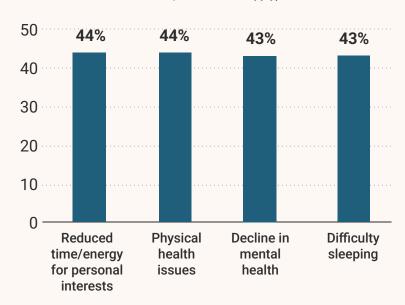
Work-Life Feedback Loop

How we feel at work impacts how we feel at home, with low work wellbeing often spilling into our personal lives and having detrimental effects.

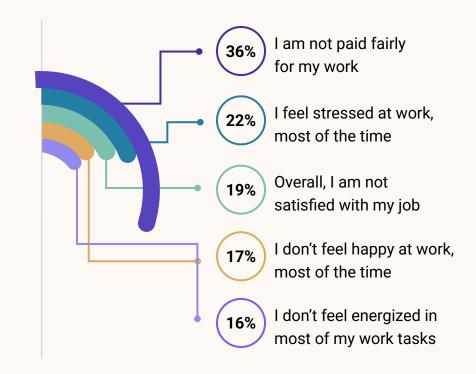


report their happiness at work affects their mood at home

Poor Work Wellbeing Has Led To (select all that apply)



Second only to pay, high stress is the leading reason employees begin to look for a new role.



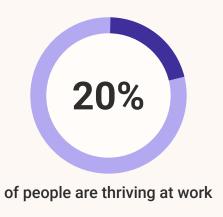
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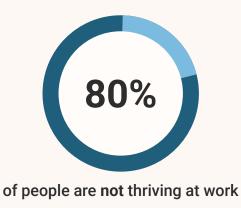
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A Wake-Up Call:

Only 1 in 5 Are Thriving

Only 20% of people are thriving at work, with many feeling low happiness, high stress, low purpose, or low satisfaction.



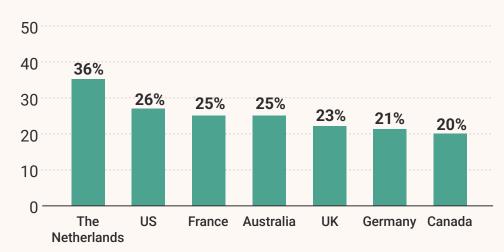


Indeed Work Wellbeing Report, based on a commissioned survey (n=1,605 CA adults), conducted by Forrester Consulting, 2025.

Note: Thriving is defined as answering a 4 or 5 across all four work wellbeing indicators (happiness, purpose, satisfaction, stress-free). Respondents rated agreement on a 5-point scale where 5 = Strongly agree, 1 = Strongly disagree.

Work wellbeing is low across the countries analyzed, with Canada reporting the lowest levels.

Percentage of People Thriving at Work



Higher wellbeing/Thriving = agreement on all wellbeing dimensions: feeling happy at work, being completely satisfied with their job, having a clear sense of purpose in their position, and not feeling stressed most of the time (4–5 ratings on happiness, satisfaction, purpose, and NOT stressed)

Employees with lower work wellbeing are nearly 10x more likely to regularly experience stress at work



Respondents who indicate a higher level of work wellbeing regularly stress at work



Respondents who indicate a **lower level** of work wellbeing regularly
stress at work

The Levers of Work Wellbeing

What actually drives work wellbeing?

When asked what drives work wellbeing, people often point to "flexibility" and "fair pay."

However, when Forrester analyzes what drives it statistically, a different story emerges.

These wellbeing drivers come out on top:

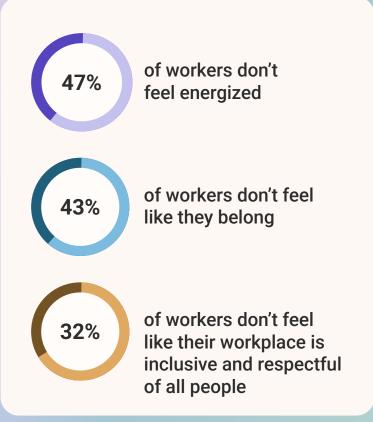
- 1. Being **energized** by your work
- 2. Feeling like you are part of something
- 3. An **inclusive and respectful** workplace

Driver Analysis Results



A significant amount of the workforce struggles in these core areas, representing a clear barrier to work wellbeing.

These patterns are nearly consistent globally and repeat year after year.



While people view wellbeing as a shared responsibility, organizations are expected to lead.

Everyone plays a role in worker wellbeing:

Direct managers are expected to contribute most (21%), then executives (14%), along with the CEO (10%) and HR (10%).

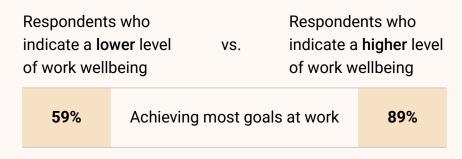
How much impact does each have on an individual's wellbeing at work?



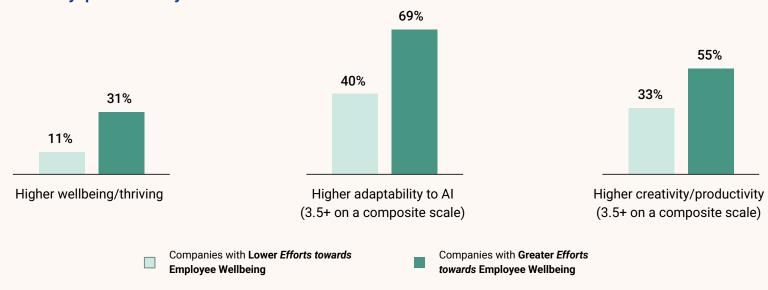
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03Power Performance& Al Adaptability

Employees with high wellbeing achieve goals at work 1.5x more often than those with low wellbeing.



Companies that prioritize and measure employee wellbeing are almost 3x as likely to excel in wellbeing and 1.5x more likely to score high on employee adaptability to Al and creativity/productivity.



Higher wellbeing/thriving = agreement on all wellbeing dimensions: feeling happy at work, being completely satisfied with their job, having a clear sense of purpose in their position, and not feeling stressed most of the time.

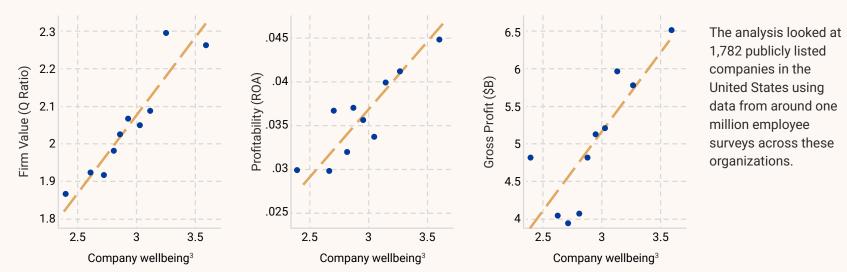
Note: Bases vary by statement due to the exclusion of not applicable responses.

People with low wellbeing are 3x more likely to be searching for a job.

Respondents who indicate a lower level vs. of work wellbeing			Respondents who indicate a higher level of work wellbeing		
35%	Are actively searching for a job		11%		
51%		tay at current xt 12 months	84%		

Oxford researchers studied Indeed's dataset and found greater employee wellbeing is tied to higher company valuation, higher return on assets, and greater profits.

Company wellbeing and business performance (based on US survey respondents)



³Composite metric of happiness, satisfaction, purpose, and stress Source: <u>Workplace Wellbeing and Firm Performance</u>; University of Oxford, July 2024.

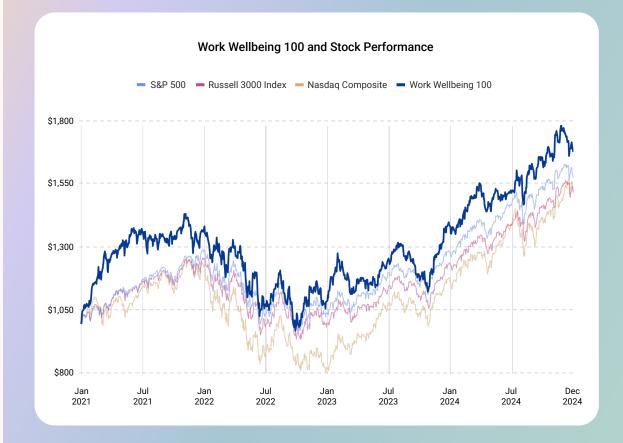
The Broader Business Case

Companies with higher levels of employee wellbeing outperform the stock market.

Oxford simulated a portfolio of the public companies on Indeed with the top 100 Work Wellbeing scores with at least 100 employee surveys in the last year.

This portfolio was compared to major benchmarks like the S&P 500, Russell 3000, and Nasdaq Composite. Results showed that these companies consistently outperformed the indices.

Put another way: While the 2025 Work Wellbeing 100 isn't an investable index, if you invested in the Work Wellbeing 100 companies in January 2021, the value of the investment would be 8% greater than the S&P 500 by December 31, 2024.



⁴A \$1,000 investment in the Work Wellbeing 100 companies in January 2021 would have grown to \$1,713 by January 2025, compared with \$1,589 had they invested instead in the S&P 500. Note: The Work Wellbeing 100 is not an investable index. Source: Workplace Wellbeing and Firm Performance; University of Oxford, July 2024 (updated).

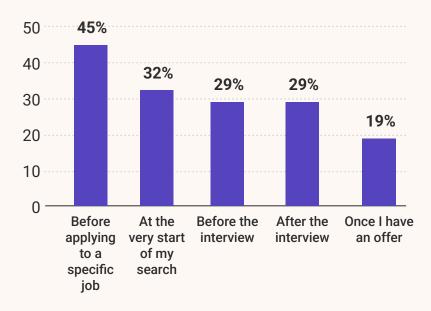
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04Work WellbeingAttracts Talent

96% of job seekers want to see wellbeing data to evaluate companies throughout their job search; it is most critical before they even spend time applying.

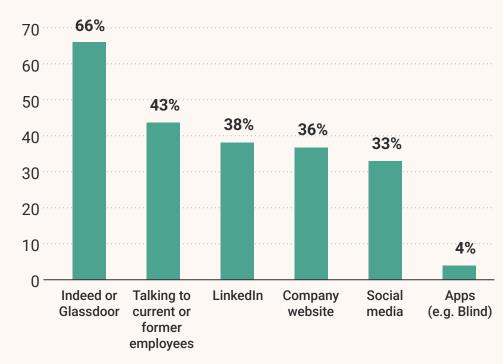


When is work wellbeing data most helpful?



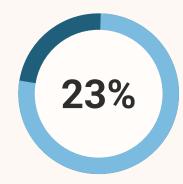
Candidates are evaluating your company's work wellbeing culture using a variety of sources.

What Platforms or Resources Are You Using to Evaluate Company Wellbeing?



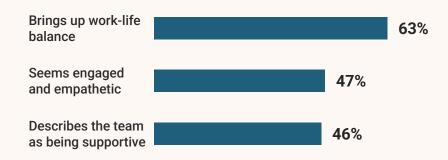
Talent Attraction: Interviews

Candidates are looking for cues from the interviewers to assess a company's work-life balance, ranging from how the interviewer acts to what they discuss.

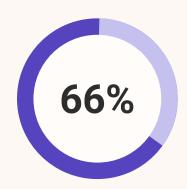


Only 23% of people report they always or often ask the interviewer about work wellbeing

What signals do you count on most to get a sense of a company's work wellbeing when interviewing?

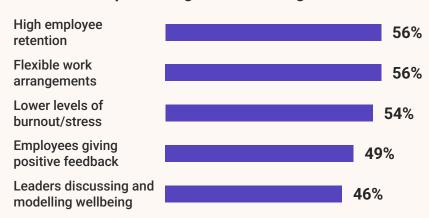


Two thirds of people expect employers to prioritize wellbeing; tangible signs of prioritization include high retention, low burnout, and flexible work.

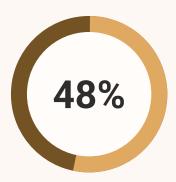


of people believe companies have a responsibility to create environments where people can thrive

What would make you believe a company is truly prioritizing work wellbeing?



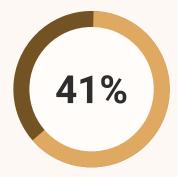
Fewer than half of respondents say their companies take action on wellbeing, including measuring it.



My company believes employee wellbeing = business success



My company is doing all it can to improve employee wellbeing



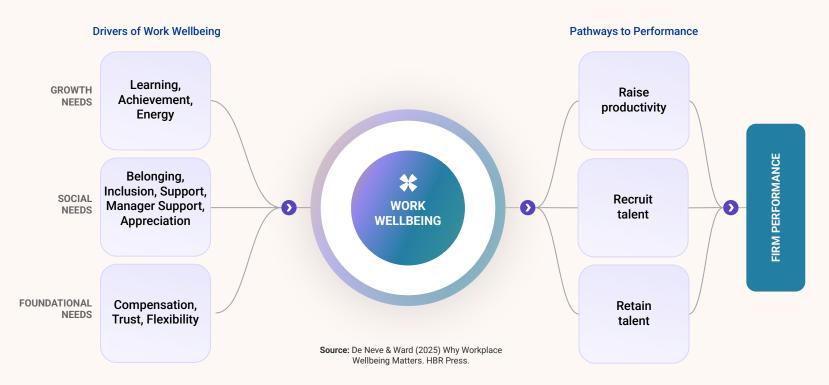
My company measures work wellbeing

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05Summary & Taking Action

Summary

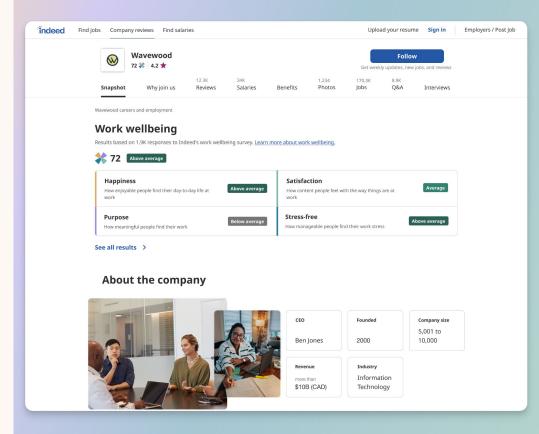
Ultimately, the future is unknown. But it is clear that companies that prioritize people are more adaptive, score higher on all critical HR KPIs, and consistently outperform the market.



Indeed Work Wellbeing Score

The world's largest data set on work wellbeing⁵

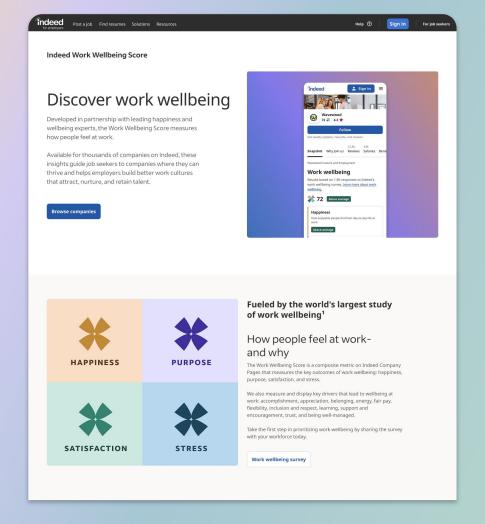
- Developed with leading happiness and wellbeing experts at Oxford University, Indeed's Work Wellbeing Score measures how people feel at work—and why
- Indeed has collected over 285M million data points from more than 30 million individuals globally, and counting



Taking Action

Your strategic data partner in work wellbeing measurement & branding

- Measure work wellbeing and benchmark your performance.
- Invest in top work wellbeing drivers (energy, belonging, inclusion + respect).
- 3. Activate wellbeing in your Employee Value Proposition, interview process, and AI strategy.



Companies that lead on wellbeing don't just retain talent—they outperform the market.





Appendix:

About Indeed and Methodology

About Indeed

Indeed is the No. 1 job site in the world⁶ with over 615M job seeker profiles.⁷ Indeed strives to put job seekers first while providing quality matches for employers—fast—to support their hiring needs.

Every day, we connect millions of people to better work to create better lives, combining the latest in Al technology and the power of human judgment and connection.

615M

Job seeker profiles

Indeed data (worldwide), job seeker accounts with a unique, verified email address #1

job search app on iPhone or Android in 25 countries

Business Category, SimilarWeb, June 2023

6

jobs added every second worldwide 60+

countries reached where Indeed has sites and

28 languages

24M

total jobs on Indeed

310K

new jobs added each month, in CA 6.3M

Indeed Apply applications completed each day on mobile, worldwide 24.1M

phone interviews on Indeed worldwide

January 2022 - March 2025

Source: ⁶Comscore, Total Visits, March 2025 Source: ⁷Indeed data (worldwide), job seeker accounts

with a unique, verified email address

Methodology

The Work Wellbeing Survey is a commissioned survey conducted online by Forrester Consulting on behalf of Indeed, fielded in May–June 2025.

Forrester Consulting surveyed active workforce (adults ages 18+ who reported working full-time or part-time): n= 1,605. To ensure a representative sample, quotas were set by age, gender, geography, education, and income.

The survey explored a variety of topics related to wellbeing at work, including general perspectives on work wellbeing, drivers of work wellbeing, impact of work wellbeing at work on business results, different aspects of stress at work, the relationship between work wellbeing and job search, and work wellbeing and AI adaptability.

Only 20% of Employees Are Thriving at Work



Insight

The vast majority (80%) of the workforce is not thriving—reporting low happiness, high stress, low satisfaction, or lack of purpose.



Implication

Most companies are operating with under-optimized human capital, which can negatively affect performance, engagement, and retention. This signals an urgent need for leaders to act before productivity and talent loss deepen.

Three Core Drivers of Work Wellbeing: Energy, Belonging, and Inclusion



Insight

While flexibility and fair pay are perceived as important, the **top predictors** of wellbeing (and thus performance) are:

- **Energy** (feeling energized by work)
- Belonging (feeling part of something)
- Inclusion (feeling involved, heard, and considered)



Implication

Executives must **rethink culture and leadership**—embedding these drivers into management practices, team dynamics, and job design to create a high-performing environment.

Implications

Work Wellbeing Is a Strategic Lever for AI Readiness



Insight

Companies with strong wellbeing initiatives are almost **3x more likely** to excel in Al adaptability.



Implication

As Al transformation accelerates, wellbeing is a prerequisite—not a perk—for tech adoption and future readiness. Underinvesting could leave companies lagging digitally.

Work Wellbeing Boosts Performance and Retention



Insight

People with high work wellbeing:

- Achieve goals 1.5x more often.
- Are less likely to be searching for a new job.



Implication

Companies with higher levels of employee wellbeing outperform the stock market. Wellbeing directly correlates with **financial metrics**—from valuation to ROI. Investors and boards should view it as a **material performance driver**, not a soft initiative.

Talent Now Prioritizes Work Wellbeing in Employer Evaluation



Insight

96% of job seekers want to see wellbeing data when evaluating companies—especially before applying. Top signals of strong wellbeing include flexible work, high retention, and low burnout.



Implication

Employer branding must now include transparent wellbeing data.

Companies that lead here will win top talent, while others risk falling behind in the competitive talent market.

Appendix

2025 Demographics

	US	Canada	UK	France	Germany	The Netherlands	Australia
Average age	40	41	41	41	41	42	40
% female	48%	48%	48%	47%	48%	50%	47%
% working full-time (35+ hours per week)	78%	82%	68%	80%	70%	56%	72%
% working part-time (less than 35 hours per week)	22%	18%	32%	20%	30%	44%	28%
Live in urban location (large city/small city or town)	51%	71%	64%	45%	58%	81%	64%
Higher education level	62%	51%	58%	69%	27%	49%	51%
Income level:							
Lov	25%	19%	31%	28%	27%	14%	14%
Medium	33%	40%	30%	23%	24%	29%	42%
High	42%	40%	37%	47%	47%	39%	42%

Base: Total respondents

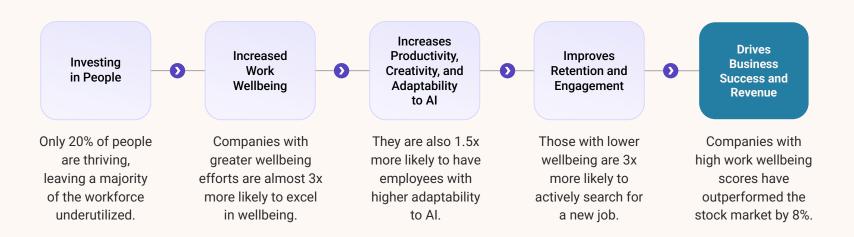
2025: 4,038 US, 1,605 Canada, 1,551 UK, 1,569 France, 1,500 Germany, 1,572 The Netherlands, 1,609 Australia

Source: Indeed Workplace Wellbeing Report, based on a commissioned survey, conducted by Forrester Consulting, 2025.

Note: Income categories are defined as low income = up to \$40,000 household income; medium income = \$40,000 to less than \$80,000; high income = \$80,000 and above.

People & Performance

Ultimately, the future is unknown. But it is clear that companies that prioritize people are more adaptive, score higher on all critical HR KPIs, and consistently outperform the market.

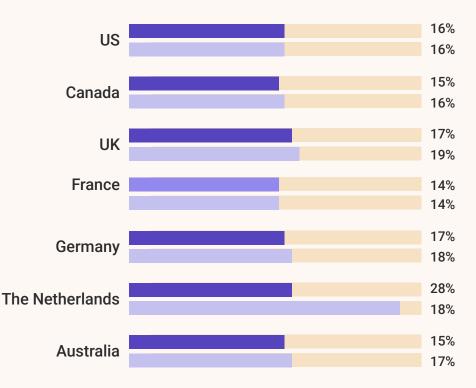


Appendix

Global 2025 Key Data Findings Top 2 Wellbeing Drivers by Country

- Sense of belonging
- Inclusive/respectful environment
- Energizing work tasks

Base: Total respondents 2025: 4,038 US, 1,605 Canada, 1,551 UK, 1,569 France, 1,500 Germany, 1,572 The Netherlands, 1,609 Australia Source: Indeed Workplace Wellbeing Report, based on a commissioned survey, conducted by Forrester Consulting, 2025. NOTE: % shown is magnitude of impact/relative importance of scale. All drivers sum to 100





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