



Glassdoor Privacy Policy

Revised April 22, 2026 ([major update summary and previous version](#))

Glassdoor LLC (“Glassdoor”) is the provider of the services [Glassdoor.com](#) and [Fishbowlapp.com](#). This Privacy Policy (the “Policy”) applies to personal data Glassdoor processes when providing these services and affiliated applications, ads, communications, and other instances where we link to this Policy (collectively “services”). The services covered by this Policy are:

- [Glassdoor.com](#)
- [Fishbowlapp.com](#)

Any term not defined in this Policy has the meaning set forth in our [Terms of Use](#). As used in this Policy, the word “including” means “including but not limited to.” Glassdoor affiliates include Indeed and Indeed Flex. You can read more about our affiliates and our shared commitment to privacy at our [Privacy Center](#).

Data Controller

Glassdoor LLC is the data controller for our services.

- Our representative in the UK for GDPR: Glassdoor Global Ltd.
- Our representative in the EU for GDPR: Glassdoor Hiring Solutions Ireland Ltd.

Personal Data We Process and How We Use It

We process personal data in order to provide our services. The personal data we collect from and about you will vary depending on how you interact with our services. We also change our services from time to time, so your options for providing us with personal data may also change. You aren’t required to provide us with personal data. However, if you don’t share certain data with us, we may not be able to provide you with our services or respond to your requests.

We May Collect the Following Categories of Personal Data

Personal Data Categories	Examples of Personal Data in the Category	Applicable GDPR / US State-Law Data Categories
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Communications Activity	Communications you've signed up for or received, interactions with communications (e.g., reading/opening communications, clicking links) service info downloaded, address book information, etc.	Commercial information, personal identifiers, inferences, internet activity,
Demographics	Race/ethnicity, sexual orientation, disability, leading personality trait (e.g., introvert/extrovert), religion, marital status, parental status, veteran status.	Special Category Data / Sensitive Personal Information Characteristics of protected classifications under state or federal law Health Data (disability status)
Direct Messages	Direct messages and associated Content	Identifiers
Job Applications	Jobs you've applied to and associated interactions, including the resumes and other data you supply during the application process	Special Category Data / Sensitive Personal Information Professional or employment-related information
Job Interests & Activity	Job preferences and your activity interacting with jobs (e.g. searching for or saving a job)	Inferences, professional or employment-related information,
Job Postings	Your job postings on the services	Professional or employment-related information
Profile Information	Name, email address, resume, current/past job title, picture, phone number, username, age, gender, work/education experience, social media, location, language, account settings, communications preferences, etc.	Commercial information, education information, identifiers,

Sales & Support History	Purchase history, payment details, and other sales support interactions	Sensitive Personal Information Commercial information, identifiers, internet activity
Security & Login Information	Your login events, password changes, email changes, and device information (including IP address and associated inferred coarse location)	Sensitive Personal Information Geolocation, Identifiers, internet activity, inferences
Service Activity	Pages you viewed, Content or ads you interacted with, searches, chat logs, groups you visited, log info, screen recordings, text entered, etc.	Internet activity, inferences
Submitted Content	Employer reviews, salary reports, benefit reviews, interview reviews, photos, posts, comments, documents, audio, video, etc. submitted to the services	Audio, electronic, visual, thermal, olfactory, or similar information; professional or employment-related information
User Support & Feedback	Your support requests and feedback you provide us	Commercial information, identifiers,

How We May Use Personal Data

Advertising (On & Off the Services)

We may use your personal data to enable our advertising, advertising for our customers (including job and display ads), and sponsored Content.

- We may use personal data we collect from you, our affiliates, and third parties to personalize ads for our services as well as ads available on our services.
- We may also use data we collect via our services and third-party ad partners (including affiliates) to measure the effectiveness of ads and to help recognize your device(s) to serve you ads on and off of our services. Some of our ad partners may also enable us to collect similar data directly from their website or app by integrating our or our affiliates advertising technology.

- Personal data shared by ad partners and affiliates or collected by us from the websites and apps of ad partners and affiliates may be combined with the other data you share with us and that we receive, generate, or infer about you, as described in this Policy.
- If you respond to ads posted by third parties or submit data to third parties via the services, these third parties receive data about you subject to their respective privacy policies.

Artificial Intelligence (AI)

We may offer you the ability to interact with AI features, such as chatbots, agents, or AI-Generated Content.

- We and our affiliates use your personal data to understand your use of our and our affiliates' services and provide AI features such as summaries, personalized outreach messages, job descriptions, insights, and job-based matched candidates.
- In some jurisdictions, we may enable chatbots and other interactive experiences that allow you to take certain actions, such as applying to a job, posting content. The information you share in a chat with a chatbot is used to provide more personalized responses or relevant information on our and our affiliates services.
- We will indicate when a chatbot is using artificial intelligence. This is new and continuously evolving technology that may sometimes give inaccurate or inappropriate information that does not represent Glassdoor or any employer's views. You should always review the output of AI-generated content.

Creating an Account & Profile

You will need to create an account and provide personal data to access most of our services.

- Beginning November 18, 2025, we offer users the ability to log in to our services using an Indeed services account. By creating, logging into, connecting, and/or utilizing an Indeed services account to access our services, you agree to Indeed's [Terms](#) and acknowledge Indeed's [Cookie](#) and [Privacy Policy](#) ("Indeed Login").
 - Existing Glassdoor users may continue to log in to our services using our legacy account authentication system ("Legacy Login") until April 20, 2026. Starting on April 20th, 2026, you may be required to log in with a connected account to get full access to Glassdoor.
 - New users must utilize Indeed Login to access our services.
- By logging into our services using Indeed Login, you agree to connect your Glassdoor services account with your Indeed services account and create a "Connected Profile", as described below:
 - Your Profile information will be synchronized between our services and the Indeed services to keep it accurate and up to date.
 - By connecting your accounts, you expressly agree that once you connect your accounts, you may not disconnect them and that Glassdoor and Indeed:

- Each have a direct, independent relationship with you as a user of the respective services;
 - Each receive a complete copy of your Profile data and process it according to our respective [Privacy Policies](#);
 - Continue to keep your Profile data in sync until either your Glassdoor services account or Indeed services account is deleted;
- If you sign up or into our services with a third-party service, that service may share your personal data with us, such as your name and email address. You control the personal data you authorize to be shared with us via your third-party service accounts.
- When you set up an account on our services, we create a member “Profile” for you that includes the personal data you provide. We may update your Profile with data we obtain from third parties or extract from your resume.
- We may attempt to verify your employment history or status through various methods, including third-party integrations or services. We may also utilize signals we may receive from your current or former employer.
- Portions of your Profile may be visible to other users and the public, depending on the services you use and the choices you make regarding your anonymity. We may also allow you to share your Profile with third parties or provide you with the ability to change your Profile’s visibility settings in certain circumstances. However, your Profile will not publicly include or link to Your Content submitted semi-/anonymously to our services.

Communicating with Glassdoor & Affiliates

We and our affiliates may send service-related and promotional communications to our users. We and our affiliates may also send promotional communications to prospective users and customers to inform them about our services.

- These communications may be via email, text message, calls, push notifications, direct messages, or otherwise.
 - To opt out of receiving text messages, you must reply “STOP” from the device receiving the messages.
 - To unsubscribe from emails, please use the unsubscribe or email settings link in the email(s) you receive. If you unsubscribe only from an individual type of email communication (e.g., a particular job alert), you may continue to receive other emails. We may also offer a settings function via our services to manage your email preferences.
 - To turn off push notifications, use in-app and/or operating system settings on your device.
- Unless you choose to delete your account(s), you cannot unsubscribe from certain communications that are required as part of your use of our services (e.g., communications about changes to this Policy.)
- If you use our chat feature, we and our service providers may record your chats and keep transcripts.

Communications with, or Initiated by, Third Parties

We may allow users or customers to invite prospective users to our services. For example, we may allow them to invite prospective users to join a group, submit Content, or create an account. In order to do so, we may process the invitation's contents and the invitee's contact information. We may allow you to sync or upload a list of contacts in order to facilitate these communications.

Communicating with Other Users

We may offer users the ability to communicate with each other. Users you interact with can see what you send them; if you send a message, the recipient can read your message and potentially share it outside of our services. You should never share more information than you are comfortable with.

Content Moderation and Fraud Detection

We scrutinize Content for compliance with our Community Guidelines, House Rules (see section 4.3 of our Terms), and laws and regulations applicable to our services.

- We moderate Content using proprietary technology that analyzes multiple attributes of the content for compliance with our Guidelines. If the Content does not pass technological review, it is rejected and not made visible on our services. Additionally, a human moderates certain content that is flagged for a secondary review by our users.
- In some cases, we may utilize third-party providers for detecting fraud and moderating Content.

Demographic Data

We may allow you to provide us with your demographic data. You can also update or remove previously supplied demographic data. If you provide your demographic data, we will use it across our services, including to:

- Provide insights into wage discrepancies (e.g., showing gender and racial/ethnic wage gap disparities)
- Provide demographic-based analysis of jobs, companies, and Content (e.g., we may utilize demographic data to generate reports highlighting employers that best embrace diversity, support specific groups or rights, or minimize wage gaps.)
- Provide diversity, equity, and inclusion metrics and ratings (e.g., provide insights for users who want to learn more about diversity, equity, and inclusion with respect to specific industries or companies)
- Provide search and filtering features (e.g., providing users the ability to filter Content or companies based on certain employer qualities or employee experiences and demographic attributes. As users provide demographic data, their Content may be associated with aggregated categories, such as filtering for all the ethnicities for a particular company/industry/group. In some instances, particular Content may be directly tagged with user demographic attributes.)

- Enhance employer/employee diversity disclosures for our users and the public (e.g., we may allow employers to share internal demographic data, diversity program details, and testimonials from their own employees; we may provide opportunities for users and employees to engage in discussions regarding demographic-related topics)
- Personalize recommendations and ads for job ads and offerings (e.g., help companies enhance the visibility of their jobs for veterans)

We take precautions to help prevent your demographic data from inadvertently revealing your identity on our services. For example, where there aren't a sufficient number of user submissions, we may limit the visibility of certain demographic attributes to ensure we don't inadvertently disclose sufficient information about a particular user's personal attributes to make them identifiable. While we take your anonymity extremely seriously, and make our best efforts to ensure that demographic data doesn't inadvertently lead to your identification, there are instances in which user identification or demographic data disclosure may occur.

- Users are free to self-identify in the Content they submit or in the communications they send.
- In order to provide a voice and agency to those who, regardless of the risks of identification, affirmatively wish to have their opinions and experiences heard, we may provide an option for users to opt into the disclosure of their demographic data in a manner and to an extent that may lead to loss of their anonymity.
- While we try our best to plan for all contingencies, we are not perfect. The preventative measures we take to protect your identity and our service's technological performance may not always function the way we intend when combined with the complex realities of many millions of unique workplaces and lives into which we have limited, imperfect visibility. As we collect more personal data about our users that will be displayed publicly, there may be instances where the mechanisms we have designed to protect your anonymity aren't perfect. It is never our intention that your identity be inadvertently revealed, and we take multiple steps to ensure this doesn't occur. But, in the interests of transparency, we want to be sure you are fully aware of the potential risk of inadvertent identification.

Economic and Labor Market Research

We may use your personal data to conduct research. For example, we conduct and publish research about the labor market, the economy, job opportunities, jobseeker and employee behaviors, and employee and jobseeker sentiments to provide the public with valuable and insightful information about these topics. In many cases, we use deidentified or anonymized data. We may directly survey our users or utilize third-parties to assist us with our research. You can find most of our research [here](#).

Individuals Featured in Content

We allow users to submit Content that references other users and the public, provided that such Content complies with our Community Guidelines ([Glassdoor Community Guidelines](#) and [Fishbowl Community Guidelines](#)).

- We allow Content that names individuals in the highest positions in a company who have broad influence over the work environment, as long as the Content describes the individual's behavior or performance at work. Individuals in this category include those who are the public face of the company (e.g., C-Suite, Executive Director, President, Owner, Founder). We believe this information is generally representative of a company's culture and can be informative to job candidates and the public.
 - We don't allow Content that includes negative comments about identifiable individuals outside of this group.
- We may allow Content that mentions demographic attributes about an identifiable person if we believe the Content is used to describe a workplace situation. General discussions of workplace misconduct are allowed, including most discussions of illegal activities, discrimination, and sexual harassment.

Researching & Applying to Jobs

- When you search for information on our services or the services of our affiliates, we may use your searches and other activities on and off our services (including activities conducted on our affiliates' services or your interactions with ads) to personalize your experience and the jobs we show and recommend to you.
- We may provide you with the ability to submit job applications via our services. We work with our affiliates to provide this service. When you click the "apply" (or a similar) button to submit an application, your application is processed by our affiliates (subject to their respective privacy policies) and sent to the most appropriate contact information we and/or our affiliates have on file for that employer.

Submitting & Interacting with Content

We offer our users a variety of ways to submit and interact with Content. You should only submit Content to the services that you are comfortable sharing with others, including the public.

- Depending on the services you use, we may offer you different options for controlling how your personal data and identity are represented to other users, employers, and the public. Content submitted with semi-/anonymous identifiers such as your company name or job title is not associated with the publicly-visible portion of your Profile.
 - When you submit conversational Content such as a post, comment, or question, you may be able to control how you represent yourself using different anonymity options. For example, when using some of our services, you can choose to submit Content with your company name, your job title, or your full name.
 - When submitting other Content, such as reviews, you may be required to include certain personal data designated for public display, such as your employer, job title, and location.

- In some groups, we may allow you to interact with other users
 - We may allow you to make your Profile visible to other members of the group so you can interact.
 - We may allow group leaders to limit access to a group and approve new members. When you request access to a group, your Profile and any answers to member-approval questions may be shared with the leader(s) for that group.
- We endeavor to offer opportunities to use our services while preserving your anonymity. However, Glassdoor cannot guarantee your anonymity as, depending on your specific situation, the circumstances and information you disclose in your Content, and the semi-/anonymous identifiers you use may allow someone to identify you or narrow down your identity to a small group of people (e.g., employees in a particular department at your company). You should understand this risk before submitting Content to our services.
- We may offer you the ability to join live audio or video conversations. Your audio or video is processed if you choose to participate in the discussion, otherwise, your Profile is included in the listener's section of the service.
 - Some of the live audio/video events hosted on or through our services may be recorded.
- We may display links and some linked information in-line on our services via “embeds.” In general, we do not control how third-party services collect data when you visit them or they serve you their information directly via these embeds. As a result, other services accessed through links and embedded information are not covered by this Policy but by the policies of the linked service or embedding provider.
- We may use your personal data to personalize your experience interacting with Content, including what Content we recommend, show, or don't show to you.

Understanding and Improving our Product and Services

We use personal data, including anonymized and deidentified data, to analyze, research, and understand, and improve our products and services, understand user behavior, and enhance user experiences.

- We analyze your personal data, alone or in aggregate with other users' personal data, to understand how our services are performing, how our users utilize our services (including, for example, text you enter, pages you visit, and how you interact with different features).
- We also collect and share personal data with third party service providers acting on our behalf, including providers of analytics services that may record or log your activities on our services, including text you enter, pages you visit, and features you interact with to help us understand how you and others use our services. By using our services, you agree to this data processing and sharing.
- We process your activity on our services and affiliated services to help us better understand how you use them. This helps us improve and inform the services we offer.

- We may use your personal data or anonymized or deidentified data, in combination with other users' data, to develop, train, build and use statistical models, including AI.
- Because it's critical to how our services operate, if you do not want your actions to be collected, recorded, processed, analyzed, or shared in this way, you may need to cease using our services.
- We may directly survey our users or utilize third parties to assist us with our research.

How We Use Personal Data(i.e., the purpose)	Personal Data Categories Collected	Source of Personal Data Categories	Who We Share Personal Data Categories With¹	Personal Data Categories "Sold"² & "Shared"³	Legal Basis For Processing Personal Data (as applicable)⁴
Advertising (on and off our services)	Communications Activity, Demographics (veteran status only), Job Interests & Activity, Profile Information, Service Activity, Security & Login Information	Users, Affiliates, Customers, Third-Party Data Providers	Advertising Partners & Ad Exchanges Analytics & Optimization Providers, Affiliates, Customer Relationship Management & Sales Transaction / Optimization Providers, Information Technology Service & Support Providers	<i>Where personal data is used for behavioral or targeted advertising, and is shared with Advertising Partners & Ad Exchanges and Affiliates Profile Information, Communications Activity, Job Interests & Activity, Profile Information, Service Activity, Security & Login Information</i>	<i>Where we and our affiliates use personal data collected via our services to personalize or target advertising on or off our services It is necessary for the purposes of our legitimate interests</i> <i>Where we utilize cookies to provide advertising in jurisdictions where consent to cookies is</i>

Artificial Intelligence (AI)

Communication s Activity, Job Applications, Job Interests & Activity, Profile Information, Sales & Support History, Security & Login Information, Service Activity, Submitted Content, User Support & Feedback

Users, Affiliates, Customers, Third-Party Data Providers

Affiliates Analytics & Optimization Providers Cloud Storage & Computing Services and Associated Tools & Software Providers Fraud Detection & Security Providers Information Technology Service & Support Providers

When personal data is shared with Affiliates for the purposes of powering AI features on their services. Communications Activity, Job Applications, Job Interests & Activity, Profile Information, Sales & Support History & Login Information, Service Activity, Submitted Content, User Support & Feedback

required Consent of the individual.

When you utilize AI features on our services It is necessary for the performance of a contract with the individual When we share personal data with Affiliates for the purposes of powering AI features on their services and when they share such personal data with us for powering AI features. It is necessary for the purposes of our legitimate interests

Account & Profile

Profile Information, Security & Login Information

Users, Affiliates, Customers, Third-Party Data Providers

Analytics & Optimization Providers, Cloud Storage & Computing Services and Associated Tools & Software Providers, Fraud Detection & Security Providers, Information Technology Service & Support Providers

It is necessary for the performance of a contract with the individual

Communications with Glassdoor and affiliates	Communications Activity, Profile Information, Sales & Support History, Security & Login Information	<i>Communications with existing users and customers</i> <i>Users, Affiliates, Customers, Communication with prospective users and customers</i> <i>Prospective Users / Customers, Affiliates, Third-party Data Providers</i>	Analytics & Optimization Providers, Cloud Storage & Computing Services and Associated Tools & Software Providers, Customer Relationship Management & Sales Transaction / Optimization Providers, Email & Email Delivery Providers, Information Technology Service & Support Providers, Marketing and Prospecting Providers	<i>When personal data is shared with Affiliates for the purposes of contacting prospective users and customers</i> Communications Activity, Profile Information, Sales & Support History	<i>Service-related communications with existing users and customers, or prospective customers seeking our services</i> It is necessary for the performance of a contract with the individual <i>Where we and/or our affiliates utilize cross-service data to personalize service and promotional communications;</i> <i>Communications with prospective customers not initially seeking our services in jurisdictions where opt-out communications are permitted</i>
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It is necessary for the purposes of our legitimate interests *Promotional communications with existing users and customers in jurisdictions where consent is required* Consent of the individual.

Communications With, Or Initiated By, Third Parties

Communications Activity

Users, Customers

Customer Relationship Management & Sales Transaction / Optimization Providers Email & Email Delivery Providers, Marketing and Prospecting Providers

It is necessary for the performance of a contract with the individual

Communicating with other Users	Direct Messages, Security & Login Information, Submitted Content	Users, Customers	Cloud Storage & Computing Services and Associated Tools & Software Providers, Email & Email Delivery Providers	It is necessary for the performance of a contract with the individual
Content Moderation and Fraud Detection	Profile Information, Service Activity, Security & Login Information, Submitted Content, User Support & Feedback	Users, Customers, Employers, Third-Party Data Providers	Cloud Storage & Computing Services and Associated Tools & Software Providers Content Moderation & Support Providers Customer Relationship Management & Sales Transaction / Optimization Providers Information Technology Service & Support Providers	<i>When we moderate your Content when you first submit it, it is necessary for the performance of a contract with the individual</i> <i>When we moderate content after it has been submitted, including when flagged by another individual</i> It is necessary for the purposes of our legitimate interests

When we do so to comply with a law or regulation
Compliance with a Legal Obligation

Customer Relationship Management	Profile Information, Sales & Support History, User Support & Feedback	Users, Affiliates, Customers, Third-Party Data Providers	Customer Relationship Management & Sales Transaction / Optimization Providers Email & Email Delivery Providers Information Technology Service & Support Providers Marketing and Prospecting Providers	It is necessary for the performance of a contract with the individual
Demographic Data	Demographics submitted Content	Users	Cloud Storage & Computing Platforms & Associated Tools and Software Providers	Consent of the individual.

Economic and Labor Market Research	Demographics Profile Information, Security & Login Information, Submitted Content	Users, Affiliates, Customers, Third-Party Data Providers	Cloud Storage & Computing Platforms & Associated Tools and Software Providers	It is necessary for the purposes of our legitimate interests
Individuals Featured in Content	Service Activity Submitted Content	Users, Customers, Third-Party Data Providers	Cloud Storage & Computing Platforms & Associated Tools and Software Providers	It is necessary for the purposes of our legitimate interests
Researching & Applying to Jobs	Communication s Activity, Job Applications, Job Postings, Profile Information, Security & Login Information, Service Activity	Users, Affiliates, Customers, Third-Party Data Providers	Affiliates Analytics & Optimization Providers, Cloud Storage & Computing Services and Associated Tools & Software Providers, Content Moderation & Support Providers, Information Technology Service & Support Providers	It is necessary for the performance of a contract with the individual <i>Where we utilize your activities on our affiliates' services to personalize your search results and recommendations</i> It is necessary for the purposes of our legitimate interests

Submitting & Interacting With Content

Communication Activity, Security & Login Information, Service Activity, Submitted Content, User Support & Feedback

Users, Customers

Analytics & Optimization ProvidersCloud Storage & Computing Platforms & Associated Tools and Software ProvidersInformation Technology Service & Support Providers

It is necessary for the performance of a contract with the individual

User Relationship Management

Profile InformationSecurity & Login InformationService ActivitySubmitted ContentUser Support & Feedback

Users

Cloud Storage & Computing Platforms & Associated Tools and Software ProvidersInformation Technology Service & Support Providers

It is necessary for the performance of a contract with the individual

Understanding and Improving our Product and Services	Communication	Users, Affiliates, Customers, Third-Party Data Providers	Affiliates Analytics & Optimization Providers Cloud Storage & Computing Services and Associated Tools & Software Providers Content Moderation & Support Providers Information Technology Service & Support Providers	<i>When personal data is shared with our affiliates to understand and improve their products and services</i>	It is necessary for the purposes of our legitimate interests
	Activity Demographics			Communications	
	Direct Messages			Activity	
	Job Applications			Job Interests & Activity	
	Interests & Activity			Job Profile Information	
	Job Postings			Job Profile Information	
	Profile Information			Job Profile Information	
	Sales & Support History			Job Profile Information	
	Security & Login Information			Job Profile Information	
	Service Activity			Job Profile Information	

Notes regarding the table above:

1. We use affiliated and unaffiliated service providers. Where we use an affiliate as a service provider, they are grouped under the applicable service provider category. Where we share data with them in a non-service provider capacity, we list them under the *affiliate* category.
2. At Glassdoor, our mission is to help people everywhere find a job and company they love. One of the ways we do this is by sharing data with some of our affiliates who share our goals. Our affiliates are companies that are owned by the same ultimate parent company that owns Glassdoor. You can read more about our affiliates and our shared commitment to privacy at our [Privacy Center](#). Under some laws, this type of data sharing may be considered a “sale”.
3. “Sharing” data, as defined by applicable law, is also known as targeted or behavioral advertising.
4. In some jurisdictions, we’re required to identify the legal basis for our processing activities.

1. **Performance of a Contract:** Most of the personal data we use is to provide our services and is necessary for the performance of our agreements with you (including our Terms and this Policy), or in order to take steps at your request prior to entering such an agreement.
2. **Legitimate Interest:** Some of the personal data we process is necessary for the purposes of legitimate interests pursued by us or one of our affiliates. This may include instances where we believe you have a reasonable expectation that we will perform a particular type of processing. We only rely on these grounds where a legitimate interests assessment has been performed, balancing the interests and rights involved with the necessity of the processing.
3. **Consent:** In certain circumstances, we rely on your consent in order to process your personal data. Where we require your consent in order to collect and process certain personal data, we seek your consent at the time of data provision, and this processing will only be performed where consent is secured unless we have another lawful basis on which to rely. For example, depending on applicable laws in your country, your consent may be sought before we place certain types of cookies on your device.
4. **Compliance with a Legal Obligation:** Sometimes it is necessary for us to process personal data in order to comply with a legal obligation, such as a law, regulation, legal process, or court order.
5. **Vital Interests:** In certain, limited circumstances, we may rely on the vital interests of our users or the public in order to protect someone's life.

Other Instances When We May Disclose Your Data

We may disclose data if we believe in good faith the disclosure is necessary in order to:

1. Comply with relevant laws or to respond to subpoenas, warrants, or legal processes served on us (though we reserve the right at our sole discretion to take action on behalf of our users and their possible right to anonymity when we believe there is a legitimate basis to do so)
2. Enforce our Terms of Use, this Policy, and any other agreements we may have;
3. Prevent physical harm or financial loss, or in connection with an investigation of suspected or actual illegal activity;
4. Act in a manner we otherwise deem necessary and is permitted by applicable laws to protect and defend the rights or property of us, the users of our services, or third parties;
or
5. Act as permitted under applicable laws to meet national security and similar requirements.

We may also disclose personal data in a reorganization or sale of our company or assets, subject to the acquirer and its affiliates (as applicable) accepting the commitments made in this Policy and compliance with applicable law.

Cookie Policy and Ad Choices

Cookies are small pieces of data that are stored on your devices when you visit a page. We may use cookies, web beacons, mobile identifiers, and similar technologies (collectively “**cookies**”) to help us recognize you, enhance your user experience, understand usage of our services, and show you relevant advertising. The provision of your data via cookies is voluntary except for those cookies that we place on your device because we need them for the performance of our services.

- Cookies may also be set by other websites or services that provide information on the page you’re visiting.
- After you register on the services, we may connect data we collect from the cookies set by us and our partners with other data received from you.
- We use two types of cookies on our services: “session cookies” and “persistent cookies.” Session cookies are temporary cookies that remain on your device until you leave the services. A persistent cookie remains on your device for much longer or until you manually delete it (how long the cookie remains will depend on the duration or “lifetime” of the specific cookie and your browser settings).
- Cookies transmit data about you and your use of the services, such as your browser type, search preferences, job titles, data relating to advertisements that have been displayed to you or that you have clicked on, and the date and time of your use. Cookies may also allow us and our service providers to collect data about your use of our services, including text you enter, screen recordings of your mouse movements, and other interactions as you browse and use our services, even if you don’t have an account or Profile.
- We use four types of cookies: Strictly Necessary, Functional, Analytics, and Targeting. You can reference which specific cookies fall into each category by using the cookie settings tool in the footer or settings of our websites.
- Below are some examples of how we use cookies.

Purpose	Explanation
Authentication	We use cookies to help us determine whether or not you’ve signed in to the services and to keep you signed in during visits as you access different pages.
Security	We use cookies to enable and support security features, prevent fraud, and protect your data from unauthorized access.
Preferences and Features	We use cookies to enable features and help us provide you with personalized information, such as showing you your recent search activity.

Advertising	We use cookies to deliver, evaluate, and improve advertising, such as by using data about you to provide relevant advertising both on and off the services. Our ad partners may use a cookie to determine whether you've already been shown an advert or how it performed, or provide us with data about how you interacted with an ad.
Analytics and Performance	We use cookies to analyze how our visitors use the services and to monitor site performance. These cookies help us to identify and fix errors, understand and improve services, research and test out different features, and monitor how our visitors reach our sites.

Targeting Cookies

- We may work with third parties (including our affiliates) to provide you with personalized and non-personalized advertising (collectively “**ad partners**”).
- We may use cookies (both on and off our services), which may include data from our ad partners, to help deliver ads to you.
- We work with third parties, such as Google Analytics, to enable analytics services that use the cookies set on your device to measure the performance of advertising and track traffic to our services generally. We may have also implemented Google Analytics Demographics and Interest Reporting, which categorizes cookie data so that we and our ad partners can better deliver ads that are relevant and useful to you on our services and various websites across the internet. In addition, a cookie on some of our affiliates, partners, or employer clients' sites may provide us and/or our affiliates with aggregate data about the number of applications submitted to those sites by users of our services.

Consenting to and Opting Out of Cookies

As we describe in our cookie banner (for our users in jurisdictions where we display a cookie banner) and in our cookie settings tool (located in the footer or settings of our services' websites), we use cookies that are strictly necessary for us to provide the services you use and you cannot opt out of these cookies on our services.

- By utilizing our cookie settings tool, you can reject all but Strictly Necessary cookies, or opt out of specific categories of cookies at any time (as described above and in the Tool). You're also able to disable placement of some (but not all) cookies by setting your browser to decline cookies, though this may worsen your user experience. Additionally, you can control, manage, and/or delete cookies via your browser settings. A useful resource for information about deleting and controlling cookies can be found at Aboutcookies.org.
- If you enable location data for the mobile version of our services (including any version installed as an application), we may use your location data to serve you geo-targeted ads for employers and other advertisers that are local to you. We may also derive your

general location based on your IP address. You may disable location services at any time in your device's settings.

- On some of our services, we may respond to “do not track” signals and similar settings or mechanisms.

You can also use third-party tools to manage the third-party cookies that may be used by our ad partners

- You can opt out of some third-party advertiser and ad-network placement of cookies or targeted advertising generally by visiting the following links: [Network Advertising Initiative](#); [Digital Advertising Alliance](#); [European Interactive Digital Advertising Alliance](#) (for users in the EU); [The Digital Advertising Alliance of Canada](#) (for users in Canada); You will continue to receive generic ads by companies not associated with these opt-out tools.
- You can opt out of tracking by Google Analytics and Google Analytics Demographics and Interest Reporting services by visiting [Google Ads Settings](#) or by downloading the [Google Analytics Opt-Out Browser Add-on](#).
- Please note: If ads or other features on our services are provided by third parties, they set and use their own cookies that are subject to those third parties' privacy notices and policies. We do not have access to, or control over, these cookies.

Data Controller & International Transfers

Data Controller

Glassdoor LLC is the data controller for our services.

- Our representative in the UK for GDPR: Glassdoor Global Ltd.
- Our representative in the EU for GDPR: Glassdoor Hiring Solutions Ireland Ltd.

If you have connected your Glassdoor services account to your Indeed services account, Glassdoor is a [joint controller](#) along with the Indeed entity you established a contractual relationship with, depending on your location, as described in [Indeed's Terms](#), for the personal data synced between Glassdoor and Indeed as described above. Information about Indeed's processing of your personal data, the legal basis for such processing, and how you can avail yourself of your data rights can be found in Indeed's [Privacy Policy](#).

International Transfers

The data we process is hosted, controlled, and services are provided by Glassdoor LLC, including, where applicable, outside of the European Economic Area (EEA), Switzerland, and the UK, including in the United States. Your personal data may be transferred to or accessed by entities around the world, including Glassdoor-affiliated companies and our services providers, to perform processing activities such as those described in this Policy. Glassdoor complies with

laws on the transfer of personal data between countries to help ensure your data is protected, wherever it may be.

- Glassdoor's transfers of personal data collected in the European Economic Area, the United Kingdom, and Switzerland are governed by European Commission or UK Information Commissioner adequacy decisions about certain countries, as applicable, or the EU-US, Swiss-US, or UK Extension to the Data Privacy Framework, [Standard Contractual Clauses](#), and/or [UK International Data Transfer Agreements or Addendums](#).
- Glassdoor complies with the EU-U.S. Data Privacy Framework (EU-U.S. DPF) and the UK Extension to the EU-U.S. DPF, and the Swiss-U.S. Data Privacy Framework (Swiss-U.S. DPF) as set forth by the U.S. Department of Commerce. We have certified to the U.S. Department of Commerce that Glassdoor adheres to the EU-U.S. Data Privacy Framework Principles (EU-U.S. DPF Principles) with regard to the processing of personal data received from the European Union and the United Kingdom in reliance on the EU-U.S. DPF and the UK Extension to the EU-U.S. DPF. We have certified to the U.S. Department of Commerce that Glassdoor adheres to the Swiss-U.S. Data Privacy Framework Principles (Swiss-U.S. DPF Principles) with regard to the processing of personal data received from Switzerland in reliance on the Swiss-U.S. DPF. If there is any conflict between the terms in this Policy and the EU-U.S. DPF Principles and/or the Swiss-U.S. DPF Principles, the Principles shall govern. To learn more about the Data Privacy Framework (DPF) program, and to view our certification, please visit <https://www.dataprivacyframework.gov/>
- As a current participant, we are required to disclose the following information:
 - Glassdoor shall remain liable under the Principles if our service providers process such personal data in a manner inconsistent with the Principles unless we prove that we are not responsible for the event giving rise to the damage.
 - With respect to personal data received or transferred pursuant to the Data Privacy Frameworks, Glassdoor is subject to the regulatory enforcement powers of the U.S. Federal Trade Commission. In certain situations, Glassdoor may be required to disclose personal data in response to lawful requests by public authorities, including to meet national security or law enforcement requirements.
 - Pursuant to the Principles, EU, UK, and Swiss individuals have the right to obtain our confirmation of whether we maintain personal information relating to you in the United States. Upon request, we will provide you with access to the personal information that we hold about you. You may also correct, amend, or delete the personal information we hold about you. An individual who seeks access, or who seeks to correct, amend, or delete inaccurate data transferred to the United States in reliance on the DPF Program should follow the instructions found in the "Controlling Your Personal Data" section below. If requested to remove data, we will respond within a reasonable timeframe. We will also provide an individual opt-out choice, or opt-in for sensitive data, before we share your data with third parties other than our agents, or before we use it for a purpose other than which it was originally collected or subsequently authorized. To request to limit the use

and disclosure of your personal information, follow the instructions found in the “Controlling Your Personal Data” section below.

- In compliance with the Principles, Glassdoor commits to resolve DPF Principles-related complaints about your privacy and our collection or use of your personal information. EU, UK, and Swiss individuals with inquiries or complaints regarding our handling of personal data in reliance on the DPF should first contact Glassdoor using the contact details found in the “Contact Us” section below. If you have an unresolved privacy or data use concern related to our participation in the Data Privacy Framework that we have not addressed satisfactorily, please contact our U.S.-based third-party dispute resolution provider, BBB National Programs, at <http://www.bbbprograms.org/dpf-complaints> for more information and to file a complaint. If your DPF complaint cannot be resolved through the above channels, under certain conditions, you may also have the right to [invoke binding arbitration](#).

Additional Information About Our Data Practices

Anonymized, Aggregate, and De-Identified Data

We may anonymize, aggregate, and/or otherwise de-identify your data and subsequently use and/or disclose such data for the purpose of research, improving our services, or for another business purpose authorized by applicable law, provided that we have implemented technical safeguards and business processes designed to prevent the re-identification or inadvertent release of anonymized, aggregate, or de-identified data.

Automated Decision-Making

We do not use algorithms or profiling to make any decision that would have a significant legal effect on you without the opportunity for human review.

How Long We Keep Your Personal Data

We keep your personal data only so long as we need it to provide or offer our services to you and fulfill the purposes described in this Policy. This is also the case for any party that we share your personal data with and which carries out services on our behalf. Retention periods can vary significantly based on the type of data and how it is used. Our retention periods are based on criteria that include legally mandated retention periods, pending or potential litigation, our intellectual property or ownership rights, contract requirements, operational directives or needs, the expected lifetime of our users' use of our services, and historical archiving. When we no longer need to use your personal data and there is no need for us to keep it to comply with our legal or regulatory obligations, resolve disputes, and enforce our agreements, we'll either remove it from our systems or, anonymize, aggregate, or de-identify it so that we can't identify you.

Privacy of Minors

To access or use our services, you must be at least 18 years of age or, if older, the age of majority in your jurisdiction, otherwise you may not use the services. If you become aware that a child has provided us with personal data without parental consent, please contact us. If we become aware that a child has provided us with personal data without parental consent, we remove such data and terminate the child's account (except where we are required to retain all or a portion of such data for compliance purposes). Therefore, we do not "sell" or "share" data (as defined by applicable law) belonging to minors.

Security Safeguards

We employ physical, electronic, and managerial measures to safeguard the data we collect online. However, no company can fully eliminate security risks, so we cannot make guarantees about any part of our services. You are responsible for keeping your username and password secret. Once you have registered with us, we will never ask you for your password. Please create a unique password for your account and do not use it for any other web services or applications. Do not share your password with anyone else.

Controlling Your Personal Data

If you would like to access/download, delete, rectify/update, ask a question about, or withdraw consent regarding your data, please submit your request through [our automated self-service system](#). Upon submission, you will receive an email with a link to verify your identity via your registered email address.

- User Content: To learn how to edit/remove your user Content on Glassdoor-branded services, visit our [FAQ](#). If you would like to delete individual Content on Fishbowl-branded services, please contact us via the contact method found at the bottom of this Policy.
- You can also update your account info via the settings page in the app or web experience. Please contact us using the form above if you have issues.
- On some of our services, you can deactivate your account within the application or web settings page.
- Communications:
 - To opt out of receiving text messages, you must reply "STOP" from the device receiving the messages.
 - To unsubscribe from non-service-related emails, please use the unsubscribe or email settings link in the email(s) you receive. If you unsubscribe only from an individual type of email communication (e.g., a particular job alert), you may continue to receive other emails. We may also offer a settings function via our services to manage your email preferences.
 - To turn off push notifications, use in-app and/or operating system settings on your device.
 - Unless you choose to delete your account(s), you cannot unsubscribe from certain communications that are required as part of your use of our services (e.g., communications about changes to this Policy.)

- To request that we do not “sell” or “share” your data (as defined by applicable law), please utilize our [opt-out](#) mechanism. We also respond to Global Privacy Control (GPC) signals when received via Glassdoor-branded domains.
- Authorized agents can utilize the same processes as described above when making a request on behalf of a user; we will still require the user to authenticate their request.
- Glassdoor does not discriminate against any user for exercising their privacy rights.
- If you are unsatisfied with our response to your request, please use the contact information found at the bottom of this Policy to appeal. We will follow the same processes and policies as we do for the initial request, including verifying your identity and the nature of your request. In some jurisdictions, you may also have the right to file a complaint with the relevant regulatory authorities or in a court of competent jurisdiction.

Metrics for privacy requests received by Glassdoor during the last calendar year are available [here](#).

Updates to Our Privacy Policy

We may revise this Policy from time to time by posting an updated version. If we make a change that we believe materially reduces your rights or increases your responsibilities, we will notify you by email (sent to the email address specified in your account) and/or by means of a notice on or linked via our services prior to the change becoming effective. We may provide notice of changes in other circumstances as well. We encourage you to periodically review this page for the latest information on our privacy practices. Your continued use of our services is subject to the most current effective version of this Policy. If you object to the Policy after it becomes effective for you, you may no longer use our services.

Contact Us

For all routine inquiries please use the contact details provided below.

- If you would like to access/download, delete, rectify/update, ask a question about, or withdraw consent regarding your data, please submit your request through [our automated, self-service system](#).
- For service-related inquiries: contact us [here](#).

If none of the above apply to you, you may reach our Data Protection Officer at DPO @ glassdoor.com. This email is intended only for inquiries related to this Policy and our data processing activities.